
CONTEMPORARY SERVICES CORPORATION



THE LEADER IN CROWD MANAGEMENT.



C S C

ABOUT US



"Our goal has always been to provide our guests with the highest quality sports and entertainment experience in a safe, clean and friendly environment. An experienced security provider is critical to the success of that mission and for us Contemporary Services Corporation is that provider."

*- Leonard Bonacci
Director of Event Operations
Philadelphia Eagles*

About Us

Contemporary Services Corporation (CSC) pioneered the use of peer group security and crowd management in 1967 and has since emerged as the industry leader. With more than 45 branch offices serving over 200 cities within the United States and Canada, CSC's presence in the event security industry remains unmatched. America's finest venues continually rely on CSC for its performance, experience and expertise in ensuring the safety of the nation's largest events.

CSC's quality of service is unparalleled by any other firm, and its approach to event staffing and crowd management has resulted in a loyal and esteemed client base, including more than 100 stadiums and arenas, over 90 universities and colleges, more than 20 convention centers, and numerous clients in the MLB, MLS, NBA, NFL, NHL, and NASCAR.

CSC is continually striving to exceed industry standards and to develop increased capabilities in order to maintain its outstanding levels of performance and service. The success of CSC has been based on the continuous growth within the following areas:

- Knowledgeable and Experienced Management
- High-Quality Workforce
- World Class Learning and Performance Solutions
- Cutting Edge Technology

Services

Our Services include:

| | |
|------------------|---------------------|
| Crowd Management | Parking Services |
| Security | Box Office Services |
| Ticket Taking | Guest Services |
| Ushering | Consulting |

CSC provides crowd management and security services for a wide variety of venues and events, including:

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|-------------------------|--------------------|
| Stadiums & Arenas | Award Shows |
| Convention Centers | Fairs |
| Amphitheaters | Music Festivals |
| Universities & Colleges | Golf Tournaments |
| Cultural Institutions | Special Events |
| Motor Sports | Professional Teams |

CSC's operations management team works with each client to provide a tailored service approach specifically designed for each event.

Event services include:

- Operation Management Meetings
- Event Timeline and Schedule Coordination
- Planning Analysis
- Operational Documentation
- Contingency Planning Analysis



"The Georgia Dome's partnership with CSC transcends the great local management team, energized front line staff and the instant corporate support. CSC integrates into Team Dome's culture and shares the collective vision that in order to be the best, you must take care of the customer."

*- Kevin Duvall
Chief Operating Officer
Georgia World Congress Center Authority*

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LOCATIONS



"Since 1969, CSC has been providing services to the Hollywood Bowl. Their focus has always been the same...to treat each event as if it were the "Super Bowl". CSC's expertise in venue security and guest services is unparalleled and is essential to the Hollywood Bowl experience."

- Ed Tom
Director of Operations
Hollywood Bowl

Locations

Alabama

Auburn

Arizona

Phoenix

Tucson

California

Fresno

Los Angeles

Orange County

Pasadena*

San Bernardino

San Diego

San Francisco

Stockton

Colorado

Denver

Connecticut

Middletown

Florida

Gainesville*

Jacksonville

Miami

Orlando

Pensacola

Tallahassee

Georgia

Athens*

Atlanta

Indiana

Indianapolis

Iowa

Ames*

Des Moines

Kentucky

Louisville

Maryland

Washington DC

Massachusetts

Boston*

Minnesota

Minneapolis

Missouri

Kansas City

St. Louis

Nevada

Las Vegas

Reno

New York

Buffalo**

North Carolina

Winston-Salem

Ohio

Cincinnati

Columbus

Oklahoma

Oklahoma City

Pennsylvania

Philadelphia

Pittsburgh

Tennessee

Knoxville

Memphis

Nashville

Texas

Dallas

El Paso

Houston

San Antonio

Utah

Salt Lake City

Washington

Seattle

West Virginia

Morgantown

Wyoming

Laramie*

Wisconsin

Milwaukee

Canada

Vancouver

Experience

As the most experienced crowd management and event security firm in the country, CSC has provided services for a number of special events, including:

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|--|----------------------------|
| 2 FIFA World Cups | Orange Bowl Game |
| 4 Presidential Inaugurations | PGA Championship |
| BCS National Championship Games | Rose Bowl Game |
| Coachella Valley Music and Arts Festival | Ryder Cup |
| Critic's Choice Awards | Senior PGA Championship |
| ESPY Awards | Sundance Film Festival |
| Houston Livestock Show and Rodeo | Super Bowl (XI-XXXIX) |
| MLB All Star FanFest | Tournament of Roses Parade |
| NBA Jam | U. S. Open Tennis |
| NCAA Final Four | X Games |

CSC's International division has also provided specialized services for some of the most prestigious events in the world, including:

| | |
|--|-------------------------------------|
| Atlanta 1996 Olympic Summer Games | Melbourne 2006 Commonwealth Games |
| Sydney 2000 Olympic Summer Games | Beijing 2008 Olympic Summer Games |
| Salt Lake City 2002 Olympic Winter Games | Vancouver 2010 Olympic Winter Games |
| Athens 2004 Olympic Summer Games | Toronto 2010 G8 and G20 Summits |
| Torino 2006 Olympic Winter Games | |



"The enormous number of positive comments from students and parents were the major factors that contributed to the continuation of CSC's services with the Ambassador Program."

- Carey Drayton
Chief of Public Safety
USC

Added Value

Workforce Management

CSC utilizes a web-based software solution for all workforce management functions, including recruitment, training, scheduling, credentialing, pay-roll, billing, sign-in/sign-out and deployments. This software is currently used by all CSC branches across the U.S. and is a critical component of efficiency.

Incident Reporting

CSC has strategically partnered with a leading expert in the field of incident reporting. CSC ensures the safety and security requirements of large sports entertainment venues and brings reliable and adaptable solutions for the risk management challenges.

Recruiting

CSC has developed a unique and exceptional labor pool through specialized “targeted recruiting”. Individuals must undergo a thorough screening process, interview and initial orientation, and background checks that are performed in compliance with state and local licensing requirements. CSC is nationally recognized for its strong EEO objectives and has received employer of the year awards from both the Urban League and the Marriott Bridges Foundation.

Training

A cornerstone of CSC’s business philosophy is to insist on the highest standards of professionalism in our workforce. This is of utmost importance to us because our team plays the important role of protecting the public during major, high-profile events. Therefore, we ensure that all of our employees are trained well beyond the standards set forth by individual state regulations. There is no room for error when public safety is involved, and we strongly believe that our employees should be trained and ready to handle even the most critical of situations.

Corporate Support/Inter-Branch Communication

CSC has team members that are experts in every type of special event and are always on-call to lend their support and expertise. Additionally, each branch office has the ability to import qualified, experienced staff from neighboring offices. This supplemental workforce helps ensure that CSC is on-call and not short-staffed. All branch office locations are supported by CSC’s corporate headquarters.

Green Initiatives

CSC is committed to “Green” practices and makes every effort to be environmentally conscious. This includes the use of recycled or FSC certified paper on all printed materials as well as the employment of general recycling and energy-saving practices within each of its branch offices. Striving to be sustainable, CSC developed web-based software programs for the event industry that replaced booklets, handouts, and printed materials. CSC also works with its clients to implement green initiatives within their venues.

“CSC is totally committed to providing safe, professional, and knowledgeable staff that can handle all of our event and game day operations. Truly a first rate operation.”

- Matt Blush
Director – Ballpark Operations
Washington Nationals Baseball Club

“During the 2011 Electric Daisy Carnival event I had the pleasure of using Contemporary Services Corporation (CSC Nevada). I found their staff to be well-trained and their supervisors very capable of dealing with the large numbers of guests attending our event. I found CSC to be proactive and able to deal with the challenges that inevitably arise at such a large event.”

- David Stetzer
Vice President Operations
Las Vegas Motor Speedway



SINCE 1967

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